From: Christopher Williams
To: Daniel Cohen; Eligio Lara
Subject: FW: Q3 2025 - Flock Audit
Date: Monday, July 21, 2025 2:45:40 PM
Attachments: image002.png
image003.png
image004.png
image005.png
image006.png
image007.png
image008.png

Please remind your staff that when they are doing these searches, they follow procedure. 85 out of 131 searches were incorrectly done is unacceptable.

Christopher Williams
Police Chief
Santa Maria Police Department
(805)-928-3781 ext. 2295
(805) 207-7234 (cell)

From: Michael Balcorta <mbalcorta@cityofsantamaria.org>
Sent: Monday, July 21, 2025 1:31 PM
To: Christopher Williams <cwilliams@cityofsantamaria.org>
Subject: RE: Q3 2025 - Flock Audit

When doing a Flock search, the user is required to put a reason in on why they are searching for a car/plate.

The reasons field should have:
Case Number **or**
Incident Number **or**
Crime & Location

46 out of the 131 searches that day, the reason field was properly filled out.

85 of the 131 searches were not, they used these reasons instead:
288
417
484
10851
451 PC
drug sales
investigation
sv
vc2800

Let me know if you have any further questions.

Thank you,

Michael Balcorta, Police Business Systems Analyst
Santa Maria Police Department | 1111 W. Betteravia Rd
Office: 805-928-3781 ext 1366 | Direct: 805-361-9037

SANTA MARIA POLICE
Our Community... Your Police

From: Christopher Williams <cwilliams@cityofsantamaria.org>
Sent: Monday, July 21, 2025 1:24 PM
To: Michael Balcorta <mbalcorta@cityofsantamaria.org>
Subject: RE: Q3 2025 - Flock Audit

Michael, what do you mean by this:

- 85 searches could not be easily identified by reason with case/incident number or crime & location
  - Reasons Listed: 288, 417, 484, 10851, 451 PC, drug sales, investigation, sv & vc2800

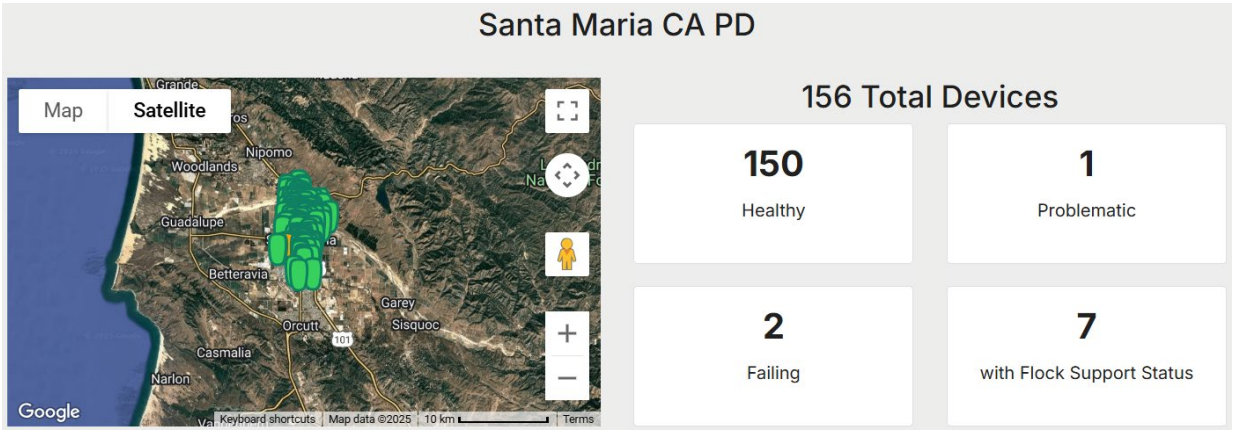
Christopher Williams
Police Chief
Santa Maria Police Department
(805)-928-3781 ext. 2295
(805) 207-7234 (cell)

From: Michael Balcorta <mbalcorta@cityofsantamaria.org>
Sent: Monday, July 21, 2025 11:06 AM
To: Eligio Lara <elara@cityofsantamaria.org>; Daniel Cohen <dcohen@cityofsantamaria.org>; Paul Van Meel <pvanmeel@cityofsantamaria.org>
Cc: Stephen Best <sbest@cityofsantamaria.org>; Christopher Williams <cwilliams@cityofsantamaria.org>
Subject: Q3 2025 - Flock Audit

Today 07/21/2025, I conducted our Q3 Organizational Audit of our Flock system per our Policy 428.5 (c) which reads, “ALPR system audits should be conducted on a regular basis”. Following is the documentation of the results.

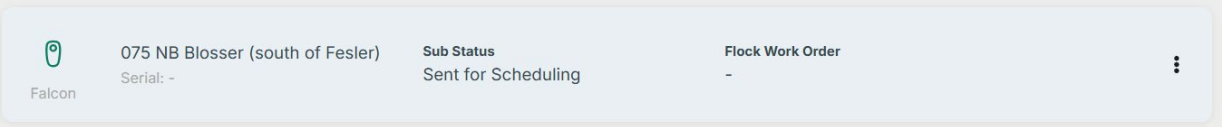
Overview

We currently have 156 Total Devices on our network. This is including Housing Authority cameras as well.



The last ALPR camera was installed on 7/1/25 - 006 EB Main (west of Blosser).

1 camera is ready to be re-installed 075 NB Blosser (south of Fesler), and is awaiting Flock scheduling.
This camera was damaged due to a TC that took out the street pole. (Case # SMPD25-0001203)



Camera Audit:

15 cameras were found to need maintenance:
Tree in the frame:
#15 WB Williams (west of Broadway)
049 EB Donovan (west of Pepperwood)
054 NB Palisade (south of Main)
058 NB Railroad (north of Rancho Verde)
102 WB Taylor (west of Broadway)
125 WB Jones (west of Farrell)

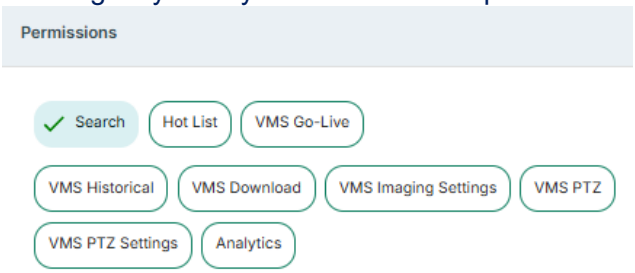
Camera degradation:
004 SB Blosser (south of Donovan)
016 EB Main (west of Bradley)
036 NB Depot (south of Battles)
043 EB Cook (west of Railroad)
086 SB Bradley (north of Hancock)

With Flock Support:
Offline - 030 SB Broadway (south of Carmen-Lane 2 and 3) - Service planned to Replace Equipment on 7/25/2025
Offline - 044 NB Miller (north of Santa Maria Way) - Service planned to Replace Equipment on 8/5/2025
110 SB Thornburg (south of Carmen) - Service planned to Adjust the Camera's Angle on 7/25/2025
131 SB Miller (south of Betteravia) - Service planned to Adjust the Camera's Angle on 7/21/2025

Flock Support and City Landscape were notified via e-mail about the outstanding issues.

Network Sharing

Flock shows that the Santa Maria Police Department is currently sharing devices with San Luis SO, San Luis PD, Lompoc PD, Santa Barbara SO, CHP & Grover Beach PD.
Each agency is only allowed “Search” permissions



Organizational Audit

An organizational audit was conducted randomly for the date of 07/02/25:

- There were 131 separate searches performed by 12 different staff members.
- 85 searches could not be easily identified by reason with case/incident number or crime & location
    - Reasons Listed: 288, 417, 484, 10851, 451 PC, drug sales, investigation, sv & vc2800

This e-mail serves as a documentation of the audit.

Michael Balcorta, Police Business Systems Analyst
Santa Maria Police Department
1111 W. Betteravia Rd
Office: 805-928-3781 ext 1366
Direct: 805-361-9037